

# ePadLink<sup>®</sup>

## Universal Installer Remote Usage Guide

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### Citrix XenApp Users

Users of Citrix should install 3 software packages:

1. The standard Universal Installer should be installed on the server.
  - a. For 32-bit applications:  
[www.epadsupport.com/downloads/UI12.3R12200\\_setup.exe](http://www.epadsupport.com/downloads/UI12.3R12200_setup.exe)
  - b. For 64-bit applications:  
[www.epadsupport.com/downloads/UI12.3.R12203\\_x64\\_setup.exe](http://www.epadsupport.com/downloads/UI12.3.R12203_x64_setup.exe)
2. The client Universal Installer should be installed on each client PC connected to the server.
  - a. For 32-bit or 64-bit Operating Systems:  
[www.epadsupport.com/downloads/UI12.0.R12011\\_Client\\_setup.exe](http://www.epadsupport.com/downloads/UI12.0.R12011_Client_setup.exe)
3. If you are using IntegriSign Desktop, it should be installed on the server.

Important Installation Notes:

- **Citrix Receiver on the Client PC:** Please install the Citrix Receiver component prior to installing the client driver.
- **Citrix Client PCs:** Universal Installer 12.3 Client Support software is to be installed only on client PCs in a Citrix network environment.

View the [XenApp Installation Guide](#) or [XenDesktop VDA Guide](#) for more.

### RemoteFX Users

View the [RemoteFX Guide](#) for set-up information.

### VMWare View Users

View the [VMWare View VDA Guide](#) for set-up information.

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### Terminal Services Users

Users of Terminal Services should install 3 software packages:

1. The standard Universal Installer should be installed on the server by using the custom install option and selecting “Terminal Services Server Support.”
  - a. For 32-bit applications:  
[www.epadsupport.com/downloads/UI12.3R12200\\_setup.exe](http://www.epadsupport.com/downloads/UI12.3R12200_setup.exe)
  - b. For 64-bit applications:  
[www.epadsupport.com/downloads/UI12.3.R12203\\_x64\\_setup.exe](http://www.epadsupport.com/downloads/UI12.3.R12203_x64_setup.exe)
2. The client Universal Installer should be installed on each client PC connected to the server.
  - a. For 32-bit Operating Systems:  
[www.epadsupport.com/downloads/UI12.0.R12011\\_Client\\_setup.exe](http://www.epadsupport.com/downloads/UI12.0.R12011_Client_setup.exe)
  - b. For 64-bit Operating Systems:  
[www.epadsupport.com/downloads/UI12.0.R12010\\_TS\\_Client\\_x64\\_setup.exe](http://www.epadsupport.com/downloads/UI12.0.R12010_TS_Client_x64_setup.exe)
3. If you are using IntegriSign Desktop, it should be installed on the server.